

computer information systems

GENERAL COURSE INFORMATION

This one year program prepares students for entry-level jobs in IT support. The Google IT Support Professional Certificate introduces learners to troubleshooting, customer service, networking, operating systems, system administration and security. No prior IT experience is needed to complete this program. This program designed in collaboration with Google and is taught in partnership with Coconino Community College.

LOCATION

Flagstaff, Page, Williams, Grand Canyon, and Fredonia

LENGTH OF PROGRAM

Two Semesters *must begin Fall and complete the following Spring

SUGGESTED HIGH SCHOOL COURSES

DE MAT 140, ENG 101, ENG 102, Computer Science courses

GRADE LEVEL REQUIREMENT

Sophomores | Juniors | Seniors
Students must be 16 years or older upon beginning of program

CLASS SCHEDULE

All classes are delivered Online. Students must meet all weekly deadlines.

CREDITS

13 Community College credits

COURSE OFFERINGS*

CIS 298 - CAVIAT Orientation to Google Pathways
CIS 132 - Google IT Support Professional I
CIS 134 - Google IT Support Professional II
CIS 136 - Google IT Support Professional III

*Courses are subject to availability and the community college scheduling.

PLACEMENT REQUIREMENT

Please refer to CCC Placement Grid at: <https://www.coconino.edu/course-placement>

Students must be 16 years or older upon beginning of program

CERTIFICATES

CCC Google IT Support Professional Certificate as well as a Credly badge of completion direct from Google.

CAREER OPPORTUNITIES (snapshot)

IT Support Specialist/Help Desk Technician



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